



WELCOME TO HEMEL HEMPSTEAD TOWN CC

USE OF CLUB FACILITIES

- Please abide by directional markings on the floor, doors or walls
- **DO NOT** enter the Club through doors which have been clearly marked as designated exits
- **DO NOT** exit the Club through doors which have been clearly marked as designated entrances
- Please follow any instructions given by staff and/or club officials
- Only people from **ONE** household allowed in each toilet at a time
- During busy periods you may need to queue to use toilets. Please follow markings when queuing
- Bathroom facilities will be cleaned regularly but please follow basic hygiene guidance, wipe down sinks and toilets leaving the facilities you use in the safe state that you would wish to find them
- Patrons who are disabled or need accessible toilets can access facilities on the 1st floor via the lift in the lobby

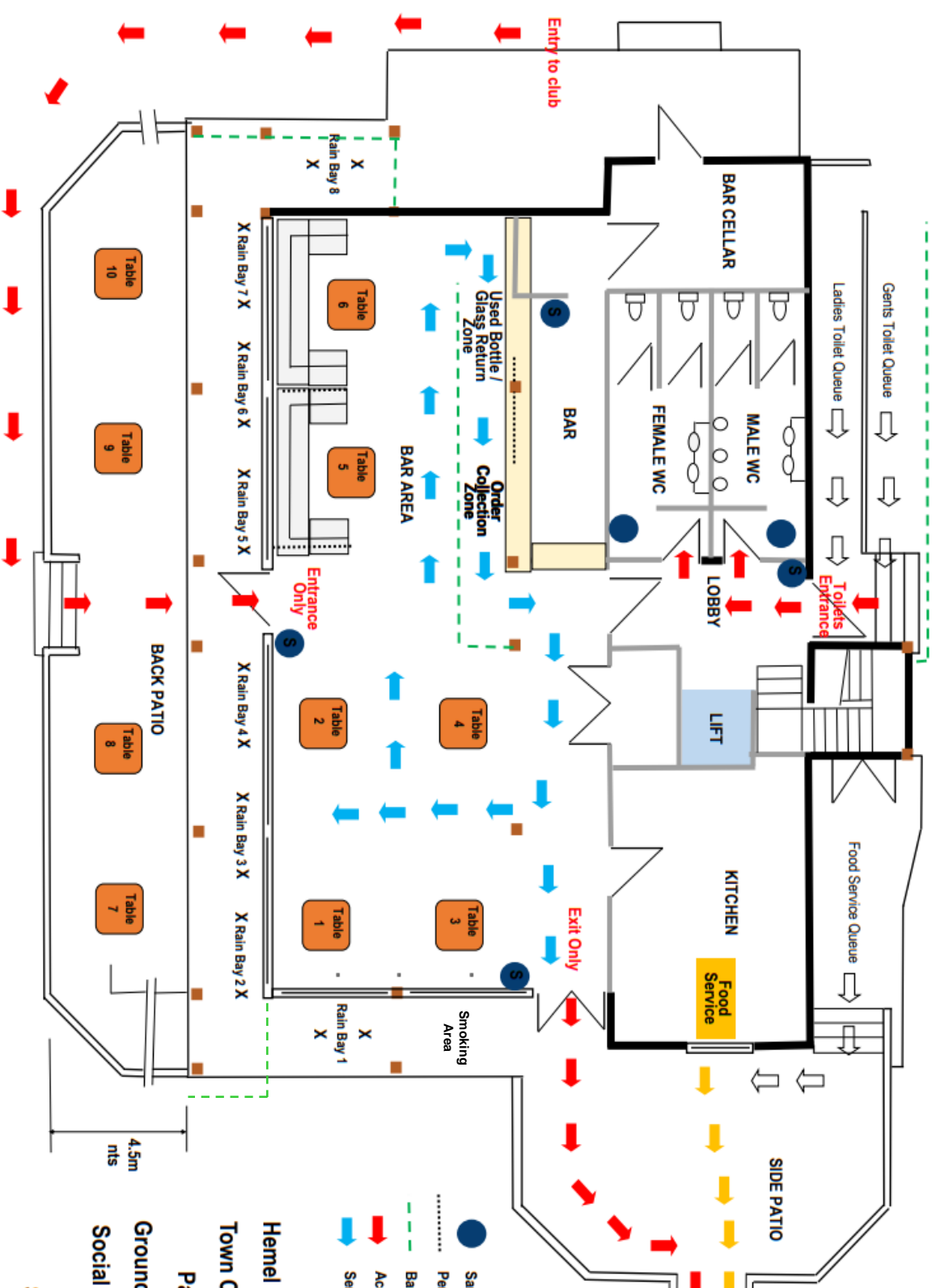
USE OF CLUB BAR (including ordering and collecting)

- Please find a table or place to sit first. Maximum of six people per table following current social distancing rules (see posters in the Club). Sanitising wipes are available at the Club entrance to wipe tables and chairs
 - Please **DO NOT** order drinks at the bar unless you cannot text*. Standing up drinking inside is not permitted
 - Refer to the menu on your table or at the Club entrance for available drinks, food & snacks with prices
 - To place a drink order at the bar, please text: **07551 988393**, including your order and name. **Your first order must contain the name of everyone in your party.** Texts will be charged at your standard network rate
 - The 'Bottle Top' arrangement for prepaid drinks is not available until further notice
 - Your patience is appreciated at busy times
 - You will receive a text to let you know when your order is ready to be collected
 - Once received, **ONE** person from your table should follow the one way system to the Payment Point
 - **Note:** when collecting drinks and before leaving the Club, please return used glasses/bottles/cans and trays to the Used Glass/Bottle Return Zone. We're recycling bottles and cans. Please don't return them at other times
 - Please dispose of plastic glasses in the designated recycling bins at the Club entrance and exit
 - Payment is by **CARD ONLY**. **NO CASH** will be accepted. The Club has a £45 contactless limit
 - Membership cards can be used to pay for drinks and can be topped up via card readers on the bar
 - Drinks will be served on non-slip trays and will be at the Order Collection Zone
 - If paying for food, please take your receipt from the Bar to the Food Service Window on the Side Patio
 - Please follow directional markers and one-way system for exiting the Club
 - Only bar staff will have access to the TV remote control. If you wish to have the channel changed please text the bar number and be patient
 - In the event of adverse weather conditions, please do not come into the Club from outside.
 - The club has marked 'rain bays' under the balcony for use in adverse weather. Only 1 household is allowed per rain bay and they may not be reserved, so alternative cover will need to be sought
 - Please use the bin provided at your table for rubbish and used cleaning materials.
 - Please use the cleaning materials provided to wipe down your table once you are done with it.
- * If you are unable to text, you may exceptionally order at the Bar and wait in a safe, socially distanced place until your order is ready to be collected from the Order Collection Zone

PERSONAL RESPONSIBILITIES FOR ALL PATRONS OF THE CLUB

- Please abide by current social distancing requirements **AT ALL TIMES**
- Persons using the club facilities must accept they are doing so at their own risk
- Children should be supervised with parents responsible for them respecting social distancing rules
- Please respect this guidance as it is provided to ensure the safety of yourself and others
- Anyone repeatedly ignoring this guidance will be asked to leave the premises
- We will continuously review these rules as new regulation is provided by the UK Government.
- If you would like to raise any issues or concerns please text the Bar on **07551988393**

~ THANK YOU FOR YOUR COOPERATION ~



**Hemel Hempstead
Town Cricket Club
Pavilion
Ground Floor Plan
Social Distancing**